

QUALITY POLICY

According to ISO 9001:2015

QARBON IT

Scope of operations:

- 1. Provision of comprehensive IT services, including the design, development, maintenance, and optimization of mobile and web applications and IT systems.**
- 2. Delivering dedicated programming teams, conducting business analyses to support the creation and development of applications and IT systems, and implementing AI solutions for companies.**
- 3. Implementation and delivery of bespoke IT solutions for domestic and international clients.**

The strategy of QARBON IT is as follows:

1. Offering services accepted by current and future clients, meeting their needs and expectations, and complying with legal and other applicable requirements.
2. Maintaining good relationships with clients and internally among employees, based on mutual respect, trust, and loyalty.
3. Continuously improving all processes and ensuring a stable, high level of service quality.
4. Maintaining an efficient and effective organization capable of meeting all expectations of both clients and employees. Employees, through education and training, can fulfill their ambitions and help achieve the strategic goals of the company.
5. Continuously improving the quality management system in compliance with the ISO 9001:2015 standard and legal regulations.

I, on behalf of myself and all employees and collaborators, commit to:

- Meeting the requirements of clients and legal regulations.
- Maintaining and continuously improving the effectiveness of the quality management system in operation.
- Providing the necessary support for implementing this policy.

I will ensure that the quality management system is understood, accepted, and implemented by everyone working for and with QARBON IT.

Approved by:

Jakub Jodłowski
President of the Board



Katowice, 02.09.2024r.